

## **RIGHT OF WITHDRAWAL FOR CONSUMERS AND WITHDRAWAL FORM**

### **A. Withdrawal Policy**

#### **Right of Withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day of the conclusion of the contract. To exercise your right of withdrawal, you must inform us, Internationales Dokumentarfilmfestival München e.V., Dachauer Str. 116, 80636 München, e-mail [info@dokfest-muenchen.de](mailto:info@dokfest-muenchen.de), by means of a clear declaration (e.g. a letter or e-mail sent by post) of your decision to withdraw from this contract. You may use the enclosed withdrawal form for this purpose, which is, however, not mandatory. To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

#### **Consequences of Withdrawal**

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

#### **Premature Expiry of the Right of Withdrawal**

Your right of withdrawal expires prematurely in the case of a contract for the supply of digital content not on a physical medium if you have expressly consented to us commencing performance of the contract before the expiry of the withdrawal period and you have confirmed your knowledge that by consenting you lose your right of withdrawal on commencement of performance of the contract or if we have performed the service in full.

### **B. Withdrawal Form**

You can find the following sample withdrawal form here:

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#### **Sample Withdrawal form**

(If you want to withdraw the contract, you can use this form).

To  
Internationales Dokumentarfilmfestival München e.V., Dachauer Str. 116, 80636 München,  
E-mail [info@dokfest-muenchen.de](mailto:info@dokfest-muenchen.de)

I/we (\*) hereby revoke the contract concluded by me/us (\*) for the provision of the following service (\*)

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Ordered on (\*)/received on (\*)

- Name of consumer(s)-

Address of consumer(s)-

Signature of consumer(s) (only in case of paper communication)-

Date

\_\_\_\_\_ (\*)

Delete as applicable.